

# ARTi Phone System

## *(325) 949-8469*

Trans Texas Southwest Credit Union would like to introduce you to ARTi, the new phone-in account system. By calling **(325) 949-8469**, you can do everything from check your balances to transfer money between your accounts. Listed below are the call-in codes to help your time spent with ARTi as enjoyable and friendly as possible.

### SHARE TYPES

00 – Shares (Savings)  
01 – Deferred Comp  
02 – Escrow  
03 – IRA Shares  
04 – Roth IRA Shares  
06 – Money Market  
08 – Christmas Club  
91 – Silver Star Draft (Checking)  
92 – Gold Star Draft (Checking)  
93 – Best of Texas Draft (Checking)

### CD TYPES

50 – IRA Certificate  
71 – Three Month CD  
72 – Share Savers CD  
73 – Five Year CD  
74 – Six Month CD  
75 – One Year CD  
76 – Two Year CD  
77 – Three Year CD  
78 – Four Year CD

### TRANSACTIONS

10 – Transfer from Shares to Drafts  
Or Drafts to Shares  
11 – Share to Loan Transfer  
17 – Check Withdrawal from Shares

### BALANCE INQUIRIES

30 – Draft (Checking) Account Balance  
31 – Share (Savings) Account Balance  
32 – Loan Balance  
33 – Certificate Balance

### HISTORY

50 – Last Five (5) Share Draft (Checking) Deposits  
51 – Last Five (5) Share (Savings) Deposits  
52 – Last Five (5) Share (Savings) Withdrawals  
53 – Last Five (5) ATM Transactions  
54 – Last Five (5) ACH Deposits  
55 – Last Five (5) ACH Withdrawals  
56 – Last Five (5) Payroll Deposits

### DIVIDEND AND INTEREST

60 – Year-to-Date Dividends  
61 – Year-to-Date Interest Paid  
62 – Prior Year Dividends  
63 – Prior Year Interest Paid  
64 – Last Dividend Amount

### SERVICES AND RATES

70 – Lobby Hours  
72 – Member Audio Teller Hours  
73 – Loan Rates  
74 – Share Rates  
84 – Draft (Check) Reorder

### OTHER CODES

## - Escape Current Action (# = Pound Sign)  
96 – Change Access Code  
98 – Terminate Call  
99 – For Assistance

### DRAFT ACCOUNT INQUIRIES

40 – Last Five (5) Drafts (Checks) Cleared  
41 – Last Draft (Checking) Deposit  
42 – Draft Number (Check Number) Cleared